

To: All Providers Participating in Nebraska Medicaid Program
From: Kevin Bagley, Director *KB*
Date: August 2, 2023
Re: Full Restoration of Medicaid Member Benefits

This provider bulletin is being issued to let providers know that Nebraska Medicaid is fully restoring the benefits of any member who experienced a reduction in benefits during the COVID-19 pandemic as a result of a particular federal regulation that a court has determined is unenforceable.

The federal government issued a regulation affecting Medicaid coverage for some members on November 6, 2020. Nebraska Medicaid followed this regulation. On January 31, 2023, a federal court decided that this federal regulation was not legally enforceable. As a result of the court's decision, Nebraska Medicaid is fully restoring the benefits of any member who experienced a reduction in benefits as a result of that regulation.

What does this mean? Any Nebraska Medicaid member whose benefits were reduced between March 18, 2020, and March 31, 2023, is having their benefits fully restored. Affected members are receiving a notice in the mail.

If a member paid a medical bill (such as a copay at their doctor's office or paid a copay for a prescription drug at their pharmacy), the member can contact their medical provider to be repaid. The provider has six months to submit a claim to be reimbursed by Medicaid.

For any questions from providers, please call Medicaid claims customer service at (877) 255-3092.

Provider Bulletins, such as this one, are posted on the DHHS website at <http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.